



Teleperformance USA Group Completes \$1.5M Upgrade of its Columbus, OH Facilities

Tours of the Facilities are Scheduled for May 13, 2011

Salt Lake City, UTAH – May 11, 2011 – Teleperformance, the world's leading provider of outsourced CRM and contact center services, is pleased to announce it will welcome visitors to its newly remodeled and expanded site in Columbus, Ohio. Tours of the updated facility will be held on Friday May 13, 2011 from 11 AM to 5PM (additional details may be found below). Boyce Safford, the Director of Development from the Columbus Mayor's office will be in attendance.

Teleperformance recently completed a \$1.5 million remodel of this facility to make it a state-of-the-art and exceptional place to work. To attract and retain the most talented and qualified contact center agents, the facility features advanced modern technology and a comfortable work environment. The renovation reinforces Teleperformance's commitment to the Columbus market where the company has had success in both attracting excellent contact center agents and developing them for career progression.

"Columbus has been a great place for us to find and retain quality workers," stated Brent Welch, CEO of Teleperformance USA Group. "With our newly upgraded facility, we look forward to welcoming new hires and giving them a solid and exciting growth path with the worldwide leader in our industry."

Dominic Dato, Executive Chairman of Teleperformance USA Group, added, "We're proud of what our team in Columbus has delivered and continues to deliver for us day in and day out. With this newly-remodeled facility, we are providing our team with the very best work environment so we continue to serve our clients in the very best manner possible."

The Teleperformance facility is located at 4339 Equity Drive, Columbus, Ohio 43228. Questions about the open house can be directed via telephone to Jim Phillips, Director of Recruiting, on 614-208-3849.

About Teleperformance

TELEPERFORMANCE (NYSE Euronext Paris: FR 000051807), the world's leading provider of outsourced CRM and contact center services, has been serving companies around the world rolling out customer acquisition, customer care, technical support and debt collection programs on their behalf. In 2010, the Teleperformance Group reported €2.058 billion in revenue (US\$2.738 billion based on an exchange rate of €1 = US\$1.33). The Group operates about 83,000 computerized workstations, with more than 120,000 full-time equivalent employees across 268 contact centers in 50 countries and conducts programs in more than 66 different languages and dialects on behalf of major international companies operating in various industries.

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