



TELEPERFORMANCE & COPC 2000 CSP

COPC INC. HAS CERTIFIED THE TELEPERFORMANCE INTERNAL AUDIT PROCESS FOR ITS CONTACT CENTERS IN THE AMERICAS - THE FIRST IN ANY INDUSTRY.

“Teleperformance is literally years ahead of its competition in this respect and the first global leader to implement the COPC® Multi-Location Approach.”

*– Alton Martin, CEO and Co-Founder
COPC, Inc.*



Our relationship includes Teleperformance taking leadership positions, not just by committing to and achieving certification to the COPC-2000® CSP Standard, but more significantly, by internalizing it as an integral component of their own performance management system. ***This reinforces Teleperformance's capability to deliver on the promise of consistent performance regardless of geography, site, or service provided.***

“Teleperformance is literally years ahead of its competition in this respect and the first global leader to implement the COPC® Multi-Location Approach. We believe this positions them excellently to continue to grow at rates well above the industry average.”